

We are excited to get back to swimming with your children this Fall. Registration will open this Wednesday 8/26 at 12:00 noon. Please take some time to look over the attached paperwork in advance. Please carefully read through our policies as they have changed due to Covid. You can also log in to your portal now to make sure you have agreed to all policies and updated your credit card information. That will make registration go more smoothly the day of.

Here are some tips for registration and answers to some FAQ's we've been getting over the past few weeks:

1. How will the session run?

Classes run Sept. 8 - Nov. 23. You will sign up for the day/time in your schedule that works for you, and swim consistently on that day/time for the 11-week session.

2. How will classes run?

All classes are 30 minutes each, with 10 minutes built-in between classes to clean the facility. *For Learn to Swim:* You have a choice to sign up for an Individual Lesson (\$440 per child) for the session, or for a Quarantine Bubble class (\$330 per child for 1:2 or \$286 per child for 1:3)

For Stroke Clinic: You can sign up for 1 day a week, 2 days a week or 3 days a week. These classes will not exceed a 1:8 ratio.

3. What is a Quarantine Bubble class?

You make your group! It's not just for Siblings! Cousins, neighbors, and others that you have been quarantining and interacting with can swim together, in groups of up to 3. The 1:2 ratio is a 25% discount and the 1:3 ratio is 35% off! *Quarantine Bubble classes and pricing are ONLY available* for the Learn to Swim program, NOT for Stroke Clinic.

4. Why swim in the Quarantine Bubble class?

We **highly encourage** families with multiple children and / or friends in the program to swim together! It will **bring down your cost** tremendously, and it will help us keep more swimmers in the pool. Ultimately that **helps our small business stay open**. Thank you in advance for choosing this option!

5. How do I register?

- [Log on to your portal.](#)

- For **Individual Lessons and Stroke Clinic** register **EACH** child for the class you wish to enroll them in.

- For **Quarantine Bubble** register **ONE child in the individual lesson** to hold the spot. Email the supervisor at your location (GC: gcswimlessons@longislandswimming.com or SY: syswimlessons@longislandswimming.com) with the full names and ages of the additional swimmers. We will enroll those swimmers and adjust the pricing before your card is charged. We will send a confirmation once the additional swimmers have been enrolled, and an additional email will be sent once your card is charged.

Please note: If you enroll more than one child in the individual lesson you are taking two spots and will be charged for both children at the individual lesson rate.

6. The pricing looks wrong!

All pricing will be manually checked before your card is charged. Your card is not charged at checkout. If you are doing a multi-day stroke clinic class, or a quarantine bubble class those prices will be adjusted before we run your card.

7. What will social distancing look like?

If you've been with us this summer you know we have taken many precautions to ensure the safety of our students and their families. [Please take a look at exactly what we're doing here](#)

In the lobby: Many chairs have been removed from the facility. Please bring only one parent per swimmer and one parent per group when possible. Parents will enter and exit through different doors.

In the pool: Each swimmer or small group will have their own space. Lanes are separated with plastic dividers at the walls and teachers are wearing face shields or face masks in the water.

In the changing areas: Showers will not be available at this time. We will be making changing areas available. Please replace your child's mask after their lesson prior to entering the changing area. Masks are required at all times when children are not in the water.

8. What if my child gets sick?

If your child or a family member is exhibiting signs of Covid-19 please stay home and feel better! Contact your supervisor as soon as you notice symptoms. A doctor's note may be required prior to returning to class. We will work to find a makeup class for your swimmer should they need to miss for illness. Our staff is set well in advance, and even if your child is not here, their teacher will be and will be paid. Please give us as much notice as possible when missing a lesson. There will be a \$10 makeup lesson fee for Quarantine Bubble swimmers who require an individual makeup lesson.

9. When will Stroke Clinic go back to the Aquatic Center?

In the interest of maintaining control over our environment and who our swimmers and staff are exposed to, all stroke clinic classes will continue to take place at the Swim School locations for the time being. We hope to go back to the Aquatic Center in the future when the pandemic subsides.