



### **Safety Guidelines**

- Long Island Swim School is following guidelines set out by the New York State Safety Precautions for Business and the CDC "Considerations for Public Pools, Hot Tubs, and Water Playgrounds During Covid-19." Additionally, OSHA guidelines and CDC guidelines for cleaning and disinfecting community facilities are being followed.
- Parents/ Guardians and swimmers must wear a mask covering mouth and nose to enter the facility and are required until the child enters the pool
- Staff members will wear face-masks out of the water, and face shields and/or masks during in water lessons.
- All patrons must observe social distancing rules as indicated by floor markers and other signage
- All patrons will undergo a health screening including temperature check and health survey by the Covid-19 Liaison and / or Monitor
- Any patron with a temperature above 100.4 F will not be admitted
- Anyone with symptoms of Covid-19 should remain home and see a physician.
- Patrons will only be permitted to enter the waiting area 5 minutes prior to their scheduled lesson
- Only 1 parent/guardian per swimmer will be admitted
- Swimmers should come dressed for class. Changing areas will not be available before class. Restrooms will be available.
- Changing areas will be available for swimmers for 5 minutes after each class. Please come prepared to change quickly and then exit the facility so it can be cleaned for the next class. Showers will not be available.
- Please avoid congregating in the parking lot after class
- Staff and Families will report to the Covid-19 Liaison if they have symptoms of, test positive for, or were exposed to someone with Covid-19 within the last 14 days.
- If you have traveled to a State on the NYS Quarantine list within 14 days of your class please contact a supervisor prior to attending your lesson.

### **Policies**

- Long Island Swim School is an equal opportunity employer. We do not discriminate and cannot guarantee the age, gender, race, or religion of your instructor.
- Stroke clinic swimmers are required to have their own equipment. Swimmers should have fins, kickboard, and a mesh-bag in addition to their own caps and goggles. We also recommend one-piece suits for girls and jammer suits rather than trunks for boys. Please no rash-guards, they slow your swimmer down! Due to Covid-19, equipment is not available to borrow at this time. Equipment can be ordered through our swim shop HobieSwim. Visit [www.hobieswim.com](http://www.hobieswim.com) to order your equipment in advance of your child's first class.

### **Fees**

- Registration is on a first come first serve basis. Enrollment is based on space availability. Upon registration you will pay the full tuition amount for the classes you are enrolling in, plus the registration fee where applicable. Payment can be made by check, cash or credit card. No spot will be held without payment.
- You will be assessed a \$20 handling fee for a returned check. Replacement must be in the form of cash, cashier's check, or money order.
- A registration/insurance fee of \$20.00 is due upon enrollment. This fee will be collected the first time a student enrolls each year and every summer session thereafter. This fee is non refundable.

### **Make-up Lessons**

At Long Island Swim School, we believe that children are most successful in a consistent learning environment. We encourage you to attend your regularly scheduled swim class as often as possible. Due to the individual nature of the classes we cannot accommodate make-up lessons other than for medical reasons.

- Should you or a family member exhibit signs of Covid-19, or need to miss class for another medical reason, please contact the supervisor prior to the missed class and a make-up lesson will be scheduled at that time. A doctor's note may be required prior to your child's return to the pool.
- Make-up lessons cannot be used as a credit towards another session.
- After the first week of the session ALL make-up lessons must be scheduled by emailing the Site Supervisor at [GCswimlessons@longislandswimming.com](mailto:GCswimlessons@longislandswimming.com).
- **Once a make-up lesson has been confirmed by the Site Supervisor it is considered granted and cannot be re-scheduled.**
- Make-up lessons will be accommodated during regularly scheduled class hours, provided space is available.
- We do not guarantee the same teacher for your make-up class.

### **Class Cancellations**

- When a class is canceled due to circumstances beyond our control you will be notified by email of both the cancellation and the make up for the class. Make-ups will be at the discretion of the Site Supervisor. A class is considered canceled or missed if less than 15 minutes of class time was received. If a safety lesson was taught on deck in lieu of in water class time then the class has not been canceled.

### **Refund Policy**

- Those wishing to withdraw from a class must do so in writing by emailing the Site Supervisor not less than one week prior to the class date. Withdrawals are final. If you change your mind you must re-register.
- Credits toward a future session will be given to those swimmers who are forced to withdraw due to a prolonged medical injury. A request must be made in writing, along with a Doctor's note detailing the dates the student was unable to participate. Credits will only reflect classes missed once we have been notified of the child's injury.
- Refunds will only be given for tuition payments and /or Covid-19 Tuition credits. They will not be given for any incentive credits that may have been offered due to Covid-19.